

# EN Installation Guide

Thank you very much for purchasing our product. To obtain the best performance from this unit and to ensure safe and correct operation, please read this document carefully, and then keep it in a safe place together with your warranty.

## Product Agreement

Before installing this software, carefully read the following product agreement, which has been provided for this product. Use this software only if you agree to the terms of this agreement. By installing this software, you agree to the conditions of its use.

### 1) General terms

This is an agreement between you (the end-user) and our company for this product.

### 2) Use of this product

You may install and use this product on only one computer.

### 3) Limitations on duplications

You may not duplicate this product, except for backup purposes.

### 4) Limitations on modifications

You may not modify or disassemble this product in any way.

### 5) Limitations on transfer

This software may not be transferred to or used in any other way by a third party.

### 6) Warranty

We accept no responsibility for your choice or use of this product or for any damages that may arise out of its use.

### 7) Others

This product is protected by copyright laws.

## Please read before using this product

### For designing beautiful embroidery designs

This system allows you to create a wide variety of embroidery designs and supports a wider range of sewing attribute settings (thread density, sewing pitch, etc.). However, the final result will depend on your particular sewing machine model.

We recommend that you make a trial sewing sample with your sewing data before sewing on the final material.

### For safe operation

- Do not save any files on the "Palette Software Key" for transferring or storage.
- Do not plug the "Palette Software Key" into your embroidery machine.

### For a longer service life

- When storing the "Palette Software Key", avoid direct sunlight and high humidity locations.  
Do not store the "Palette Software Key" close to a heater, iron or other hot objects.
- Do not spill water or other liquids on the "Palette Software Key".
- Do not drop or hit the "Palette Software Key".

### For repairs or adjustments

In the event that a malfunction occurs or adjustment is required, please consult your Baby Lock retailer.

### Notice

Neither this Installation Guide nor the Instruction Manual and Reference Guide explain how to use your computer under Windows®. Please refer to the Windows® manuals.

## Trademarks

- Windows® is a registered trademarks of Microsoft Corporation.
- Other product names mentioned in the Installation Guide, Instruction Manual and Reference Guide may be trademarks of registered trademarks of their respective companies and are hereby acknowledged.

## Important

Using this unit for unauthorized copying of material from purchased embroidery data, newspapers and magazines for commercial purpose is an infringement of copyrights which is punishable by law.

## Caution

The software included with this product is protected by copyright laws. This software can be used or copied only in accordance with the copyright laws.

**SAVE THESE INSTRUCTIONS**  
**This product is intended for household use.**

**For additional product information and updates, visit our web site at:**  
**[www.babylock.com](http://www.babylock.com)**

## Package contents

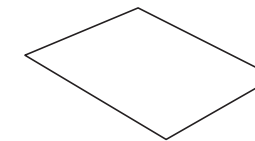
Check that the following items are included. If anything is missing or damaged, contact your Baby Lock retailer.



### UPGRADE CARD

This card contains the following information.

- PRODUCT ID
- URL of Install site



### Installation Guide

(this manual)

## System Requirements

Before installing the software on your computer, make sure that the computer meets the following minimum PC requirements.

<b>Operating system</b>	Windows® 7, 8.1, 10 (32 or 64 bit)
<b>Processor</b>	1 GHz or more
<b>Memory</b>	1 GB or more
<b>Hard disk free space</b>	600 MB
<b>Monitor</b>	XGA (1024 × 768), 16-bit color or higher
<b>Port</b>	Two or more USB ports (used for connecting the "Palette Software Key" and for transferring embroidery data to an embroidery machine)
<b>Device</b>	Mouse
<b>Printer</b>	Graphic printer that is supported by your system (if you wish to print your images)
<b>Internet access</b>	Required for downloading the Installer, upgrading the "Palette Software Key", and updating Palette.



- This product may not operate correctly with some computers.



XH2757-001

# Installing the Software

## Please Read Before Installation

- Before beginning the installation, check that the computer meets the system requirements.
- In order to install the software on Windows® operating system, you must log on to the computer using an account with administrator privileges. If you are not logged on with the administrator account, the password for the administrator account may be requested with Windows®. Type in the password to continue the procedure. For details on logging on to the computer using an account with administrator privileges, refer to the Windows® manual.
- The installation procedure is described for Windows® 10. The procedure and dialog boxes for other operating systems may be slightly different.
- If the installation is canceled before it is completed or if the procedure is not performed as described, the software will not be installed correctly.
- Do not remove the “Palette Software Key” from the USB port of the computer while the upgrade is being performed. Remove the “Palette Software Key” after the upgrade is completed.
- In order to upgrade the “Palette Software Key”, you must be able to connect to the Internet. If you cannot connect to the Internet, contact your Baby Lock retailer.
- If a firewall is turned on, upgrade may fail. Turn off the firewall, and then complete the upgrade.
- Only one PRODUCT ID can be used for upgrading one “Palette Software Key”. A PRODUCT ID that has already been used will not be valid for a different “Palette Software Key”.
- If a warning appears at any time, follow the instructions that are displayed.

If you are planning to continue using Palette Ver.10, please make sure that you are at the most current version, before installing Palette Ver.11.  
If you are planning to continue using Palette Ver.10 and have already installed Palette Ver.11, please update to the latest version for Palette Ver.10 using the update on the web site at: [www.babylock.com](http://www.babylock.com)

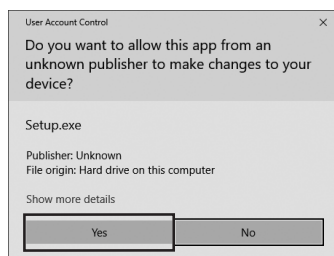
## ■ Palette Ver.11 installation Follow Steps 1 thru 8

**1** Access the URL indicated on the UPGRADE CARD. Then, download the Installer.

**2** Once the download is complete, open the downloaded folder and then double-click the [Setup.exe] file.

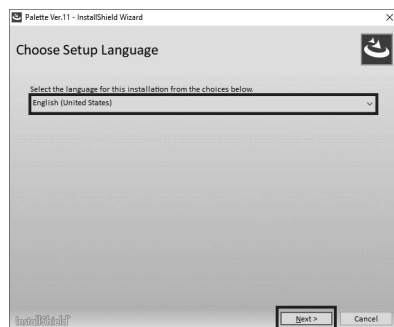
→ The [User Account Control] dialog box appears.

**3** Click [Yes].



→ After a short while, the following dialog box automatically appears.

**4** Select the desired language, and then click [Next].



**5** Click [Next] to continue with the installation.

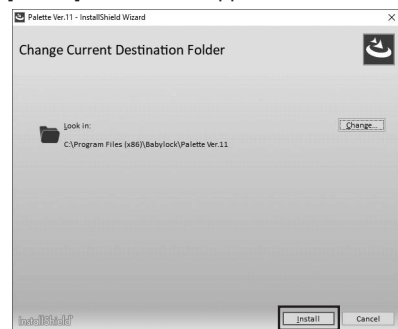


→ The license agreement dialog box appears.

**6** Read the license agreement. Check the [I accept the terms in the license agreement] box if you agree to the terms, and then click [Next].

→ A dialog box appears, allowing you to select the folder where the software will be installed.

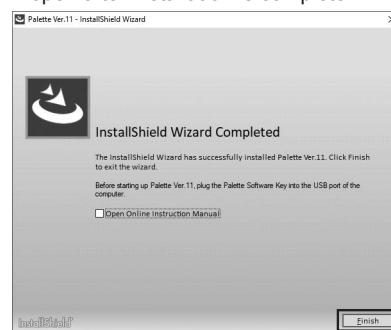
**7** Check the installation location, and then click [Install] to install the application.



→ When the installation is completed, the following dialog box appears.

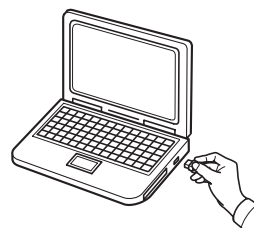
**8** Click [Finish] to complete the installation of the software.

\* If the [Open Online Instruction Manual] box is checked, the Online Instruction Manual will open after installation is complete.



## ■ To upgrade from Palette Ver.10 to Palette Ver.11 Follow Steps 9 thru 17

**9** Plug the “Palette Software Key” into the USB port on the computer.



**10** Click [Start], right-click [Palette Ver.11 (Layout & Editing)] from the application list, click [More], and then click [Run as administrator] in the command list.

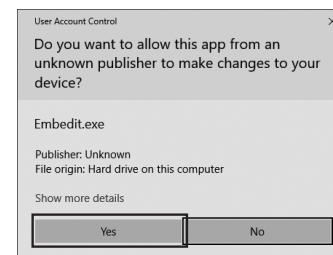
→ The [User Account Control] dialog box appears.



• For Windows® 8.1 users, position the mouse pointer in the [Start] screen to display the down arrow in the lower-left corner of the screen, and click it. Right-click [Palette Ver.11 (Layout & Editing)], which appears under the title [Palette Ver.11], click [Run as administrator] in the taskbar.

• For Windows® 7 users, click [Start], then [All Programs]. Click [Palette Ver.11] and then right-click [Palette Ver.11 (Layout & Editing)]. Select [Run as administrator] in the command list.

**11** Click [Yes].



→ After a short while, the following dialog box automatically appears.

**12** Click [Upgrade now] to begin upgrade.



→ The upgrade wizard starts up, and the first dialog box, shown below, appears.

**13** Click [Next].



**14** Prepare the UPGRADE CARD and a coin, and then scratch the silver foil off the card. Type in the 15-digit PRODUCT ID written on the UPGRADE CARD, and then click [Next].



- If the PRODUCT ID is incorrectly entered, the message “The PRODUCT ID is incorrect. Check that a mistake was not made during typing.” appears.
- The uppercase letters “I” and “O” are not used in the PRODUCT ID.

**15** Click [Next] to access our server through the Internet and retrieve the upgrade key.



→ After the upgrade key has been successfully retrieved, the following dialog box appears.

**16** Click [Next] to begin upgrading the “Palette Software Key”.



→ If the upgrade has been completed successfully, the dialog box shown below appears.

**17** Click [Finish].

