Installation Guide

baby lock

FOR THE LOVE OF SEWING

To receive Baby Lock product updates and offers,
go to www.babylock.com/profile.
If you have questions, visit your Authorized Baby Lock Retailer.

Thank you for choosing our Baby Lock product.

For additional Baby Lock product information and updates, visit our website at www.babylock.com.

Information found in this guide is current at the time of printing.

Please be aware that some contents of this manual and product specifications are subject to change without notice.

Read this guide before installing.

Gracias por elegir nuestro producto Baby Lock.

Si desea obtener actualizaciones o información adicional acerca de los productos Baby Lock, visite nuestro sitio web www.babylock.com.

La información que se encuentra en esta guía está actualizada al momento de la impresión.

Tenga en cuenta que parte del contenido de este manual y las especificaciones del producto están sujetas a cambios sin previo aviso.

Lea esta guía antes de la instalación.

Nous vous remercions d'avoir choisi notre produit Baby Lock.

Pour plus d'informations sur les produits Baby Lock et les mises à jour, visitez notre site Web à l'adresse suivante : www.babylock.com

Les informations contenues dans ce guide sont à jour au moment de l'impression.

Le contenu de ce guide et les spécifications de ce produit peuvent être modifiés sans avis préalable.

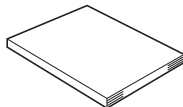Lisez ce guide avant de procéder à l'installation.

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Accessories

The following items are included with your purchase. Please verify all contents and if anything is missing or damaged, contact your authorized Baby Lock retailer.

- Activation Card
  This card contains the following information.

    - Activation Code
    - URL of activation site

- Installation Guide (this guide)

Installation Overview

First, obtain a Certification Key by accessing the URL indicated on the Activation card. Then, use the CERTIFICATION key within the Settings screen to activate the upgrade program on the machine.

In the procedures section, indicates operations performed

with the machine and indicates operations performed with

the computer.

 [Step 1, page 4] Make a note of the internal machine identification number (No.).

 [Step 2, page 5] Access the URL indicated on the Activation Card.

 [Step 3, page 5] Follow the instructions for obtaining the Certification Key.

 [Step 4, page 8] Install the upgrade program on the sewing machine.

 [Step 5, page 9] Remove the USB media device and turn the machine off then on again.

 [Step 6, page 9] After the upgrade has been successfully installed, certify in the Settings screen of the machine, the appropriate kit number.

Computer Requirements

Before accessing the activation site, check that the computer to be connected meets the following operating conditions.

Operating System	Windows 7, 8.1, 10 (32 or 64bit), OS X (Mac)*
Browser	Internet Explorer 10, Internet Explorer 11, Microsoft Edge, Google Chrome (Latest version), FireFox (Latest version), Opera (Latest version), Safari 6 or later*
Other	Internet connection available and one available USB port (required to upgrade the machine) when using a computer

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Installation Procedure

The following procedure describes how to upgrade your machine.

> **Note**
> - If the procedure described below is not fully completed, your machine cannot be upgraded.
> - Access to the internet is required in order to download the upgrade program and to obtain a Certification Key.
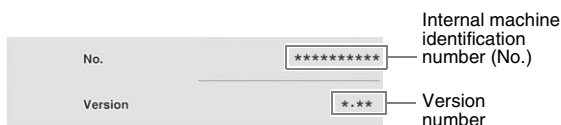
[Step 1]

1 Make a note of the 10-digit number (internal machine identification number) displayed beside "No." in Settings screen.

> **Memo**
> - Be sure to accurately note the internal machine identification number (No.) since it must be entered on the activation site in order to obtain the Certification Key.

| No. | ********** | Internal machine identification number (No.) |
| Version | *.** | Version number |

* The number of pages in the Settings screen may differ depending on the version.

> **Note**
> - The internal machine identification number that appears beside "No." is different from the machine serial number (SER. NO.) located on the label attached to the machine.

[Step 2]

❷ Access the URL indicated on the Activation Card.

[Step 3]

❸ Carefully read the information that appears, and then click [Next].

❹ Download the latest upgrade program.
Confirm the model of your machine, click [Download], then save the upgrade program (***********.upf) to your computer. Click [Next].

> **Note**
>
> • If the displayed version or later has already been installed in the machine (see step ❶ on page 4), click [Next] to continue with the procedure without downloading the latest file. Follow steps ❻ to ❾, and skip step ❿ to ⓯, then start the procedure from step ⓰ on page 9.

5 Download the related contents.

Click to save the file to your computer, then click .

> **Note**
> • This procedure may occur several times depending on the machine.

6 Type in the internal machine identification number (No.) written down in step **1** to `0000000000`, and then click .

> **Note**
> • Type in the internal machine identification number correctly. Otherwise certification will not be completed.

If an error occurs, a message will appear in red.
Check that symbols or characters other than numbers have not been entered. Then type in the correct internal machine identification number (No.) and then click .

7 Using a coin, etc., scrape the hiding seal off the "Activation Card", and then type in the code to `XXXX-XXXX-XXXX-XXXX` and then click .

If an error occurs, a message will appear in red.

Check below list for possible entry error(s).

✓ Are symbols or characters other than letters and numbers entered?
✓ Has the uppercase letter "I" been entered in place of the number "1"?
✓ Has the uppercase letter "O" been entered in place of the number "0"?

Then type in the correct activation code and then click
| Next |.

📝 **Memo**

- The uppercase letter "I" and "O" are not used in the activation code. Also, no symbols are used in the activation code.
- The activation code is valid for only one time activation. The same activation code cannot be used again. Multiple machines cannot be connected using the same activation code.

⑧ Carefully verify that the information has been entered correctly and then click | Certify |.

📝 **Memo**

- To change the entered information, click | Back |.

If an error occurs, a message will appear in red.

Check below list for possible error(s).

✓ Verify that the activation code and internal machine identification number (No.) have been entered correctly, and then repeat the procedure from step ②.
✓ The activation code is valid for use with only one designated internal machine identification number (No.). Check that the activation code has been entered correctly, and then repeat the procedure from step ②.
✓ Check the Internet connection, and then click "Certify" again.

9 Write down the 8-digit Certification Key that appears.

> **Note**
> • After upgrading the sewing machine, the Certification Key must be entered in the machine Settings screen.

The certification key has been successfully obtained.

Now proceed to installing the upgrade program to the sewing machine.

Use USB media to install the upgrade program.

[Step 4]

10 While pressing the "Automatic Threading" button, turn the machine on.

11 Copy the upgrade program downloaded in step **4** to the USB media.

> **Note**
> • Copy only the upgrade program to a clean reformatted 4GB or higher USB media; no other files should be on this media.

12 Insert the USB media into the USB port connector marked with ⇐⃫ . It will take a few seconds until the machine recognizes that the USB media has been inserted into the port.

⑬ Press 🔌.

⑭ Press Load.

> **Note**
>
> When the message **"Upgrade complete."** appears, installation of the upgrade program has been completed.
> (If an error occurs, a message will appear in red.)

[Step 5]

⑮ Remove the USB media.

⑯ Turn the sewing machine off, then on again.

⑰ Display the page which shows the software version in the Settings screen.

[Step 6]

⑱ Press Certification in the Settings screen.

⑲ Press the Kit number you are working with to certify.

9

20 Type in the 8-digit Certification Key written down in step **9** on page 8 to **--------** , and then press **Set** .

21 Certification has been completed when the success message appears in the screen. Turn off the machine and then turn on again.

> **Note**
>
> • **If an error occurs, a message will appear in red.**
>   Type in the 8-digit Certification Key written down in step **9** , and
>   then press **Set** .
> • If the Certification Key is lost, repeat steps **2** through **9** to attain the Certification Key.

22 Confirm that there is a check mark beside the Kit number in the Settings screen.

> **Note**
>
> • For details on the upgraded functions, see the Instruction and Reference Guide (PDF version) downloaded from the activation site.
>
>   Refer to step **5** on page 6 for download information.

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